



ECS / Nexus

ECS-Nexus(81266)

Farmstar-ecs.com Dashboard Guide

ONLINE RESOURCES



B BAZOOKA
FARMSTAR

OVERVIEW

This guide will get you started using the latest Bazooka Farmstar ECS/Nexus pumping website at <https://www.farmstar-ecs.com>

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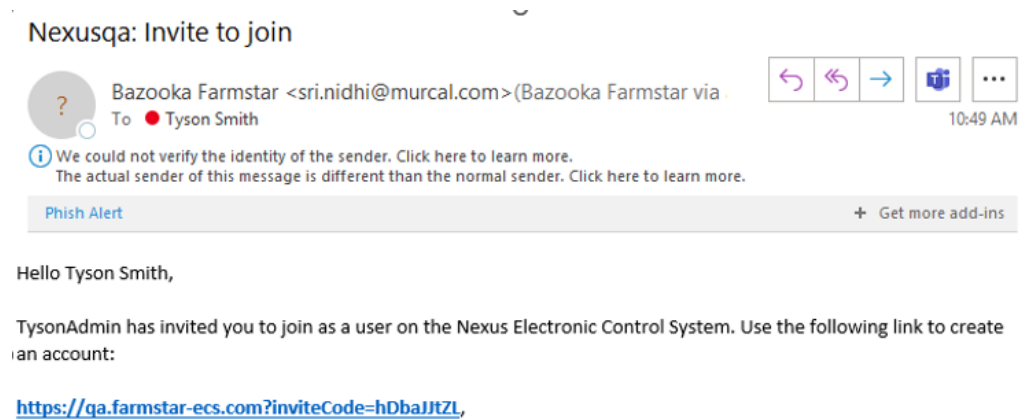


For videos and additional resources, point phone camera at QR code and click the link

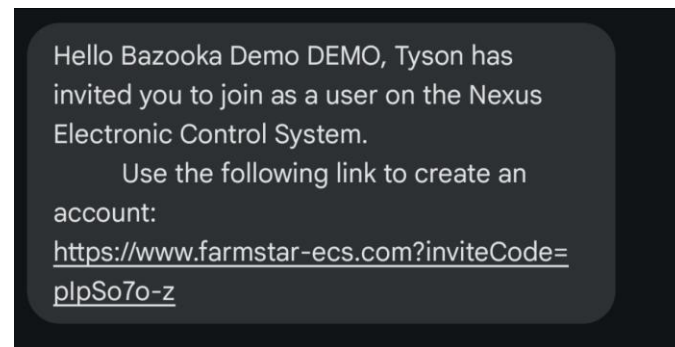
<https://bazookafarmstar-5546834.hs-sites.com/nexus>

Creating a Nexus account

- Contact your dealer or Bazooka Farmstar to get an invitation to create a new account
- With the email address or phone number you provided, an invite link will be sent to you
- Click on the link in either the text message or the email
- This invitation link will expire after 7 days!



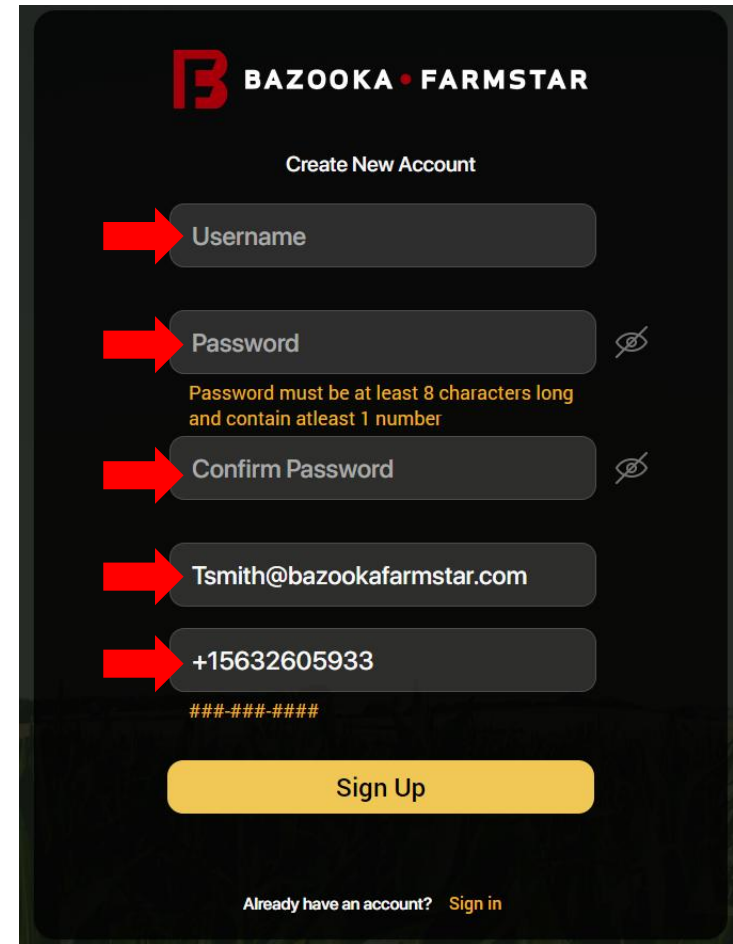
Email invitation



Text message invitation

Creating a Nexus account

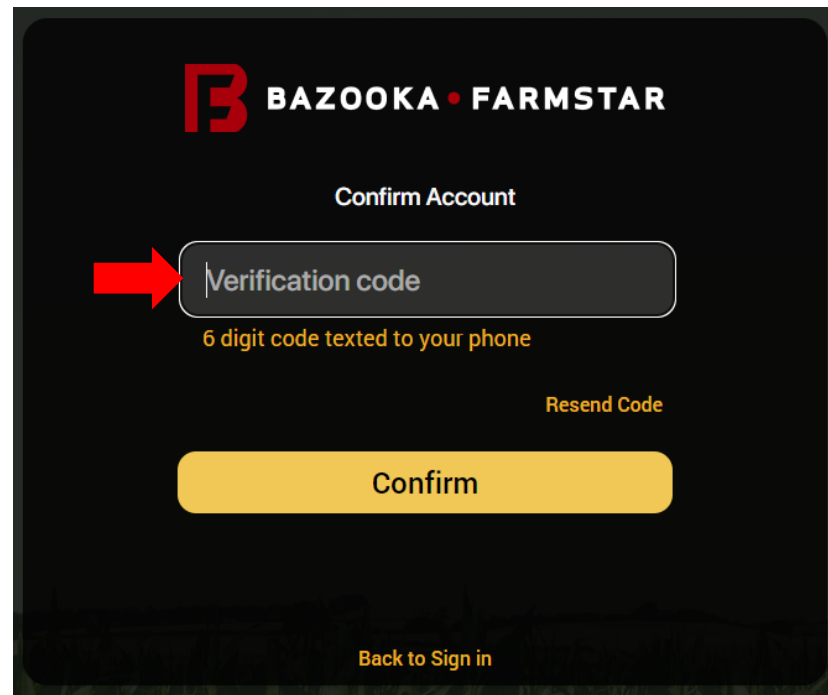
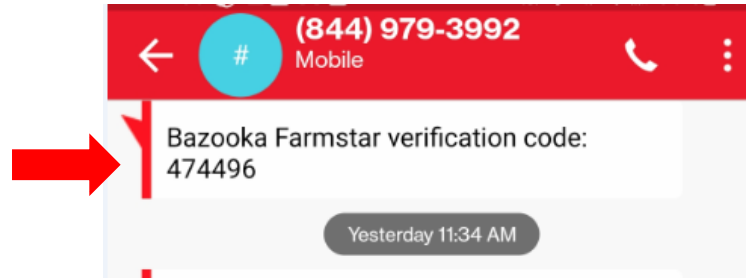
- Choose a unique username that you will use to log in.
- Choose a password
 - Must be at least 8 characters long, contain at least one number or a special character, and contain at least one capital letter
- Write down or take a picture of your username & password
 - Click the eye icon to show the password.
 - If you forget your username, Bazooka can look it up for you.
 - If you forget your password, you'll have to reset it yourself using your username and email or phone as entered here. Bazooka cannot look up your password!
- Enter an email address.
- Enter a cell phone number. Landline numbers cannot be used, since you must be able to receive a text for a confirmation.
- Different accounts can re-use the same phone number or email address, only the username needs to be unique.
- Click “Sign Up”



The screenshot shows the 'Create New Account' form for Bazooka Farmstar. The form is set against a dark background. At the top left is the logo, a red 'B' followed by 'BAZOOKA • FARMSTAR' in white. Below the logo is the title 'Create New Account'. The form consists of several input fields, each with a red arrow pointing to it from the left. The fields are: 'Username', 'Password', 'Confirm Password', 'Email' (with the example 'Tsmith@bazookafarmstar.com'), and 'Phone' (with the example '+15632605933'). The 'Password' and 'Confirm Password' fields have eye icons to the right, and the 'Password' field has a note below it: 'Password must be at least 8 characters long and contain at least 1 number'. At the bottom of the form is a yellow 'Sign Up' button. Below the button is a link: 'Already have an account? Sign in'.

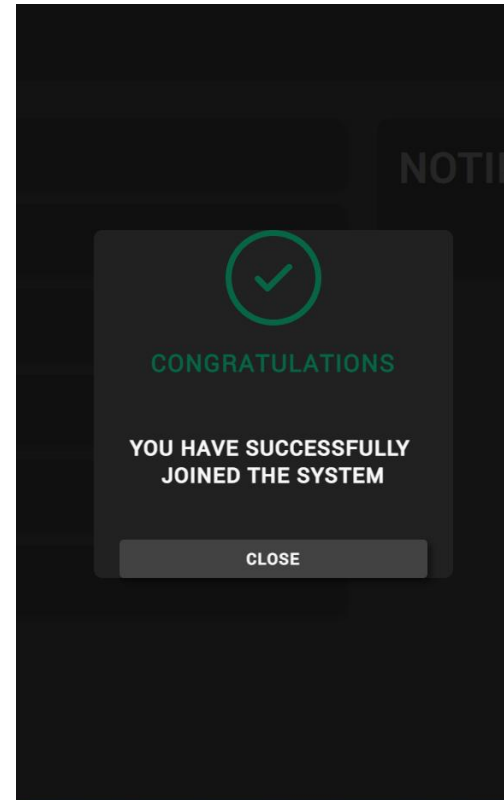
Creating a Nexus account

- You will receive a text message with a verification code. You must enter this code and click confirm.
- If you do not receive a code within a minute, click on “resend code”.
- If you never receive a code, and the account is never confirmed, you can't re-use the same username to try creating the account again. If you want to use the same username, call Bazooka Farmstar to delete the unconfirmed account.



Creating a Nexus account

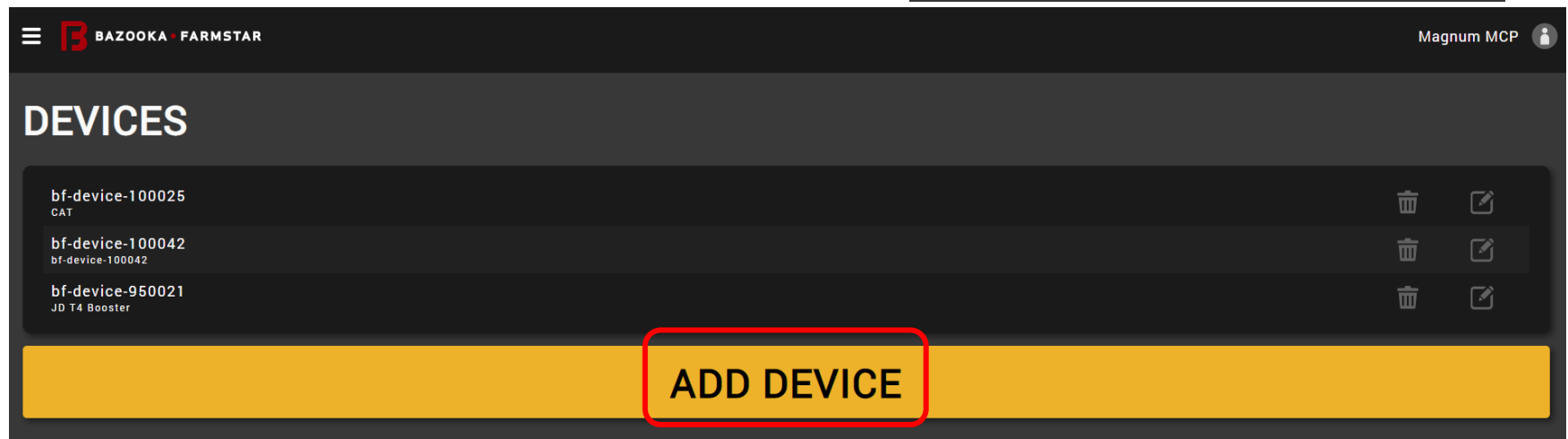
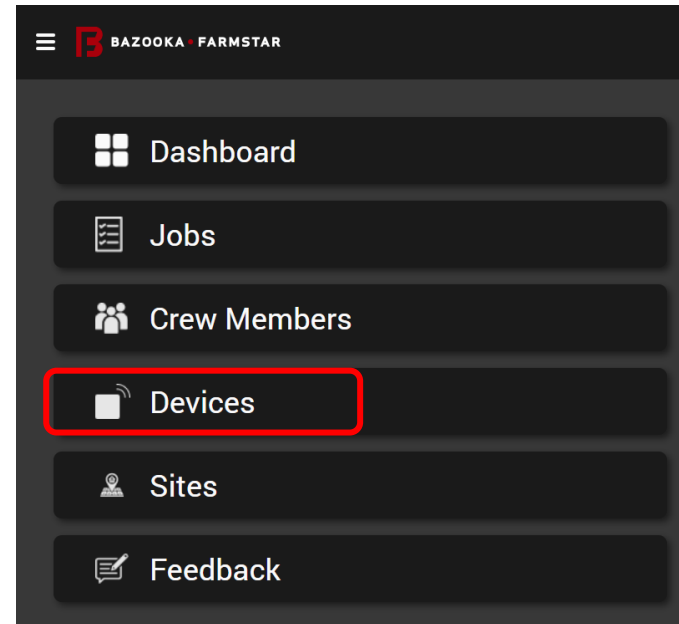
- Login to <https://www.farmstar-ecs.com> with your newly created credentials.
- When logging into the portal for the first time you will see the following screen that confirms your new account is active.
- DO NOT use the invitation link again to access your account. Create a new bookmark to the website.



Adding a device to an account

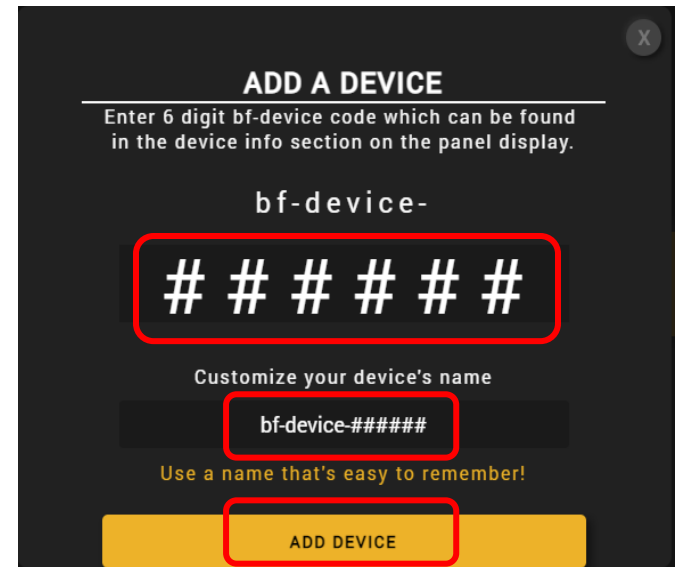
To add your Bazooka Farmstar ECS / Nexus panel to your account, follow these steps.

- Only the Owner account can add or remove a device.
- Click on the Devices tab
- Then click on "Add device"



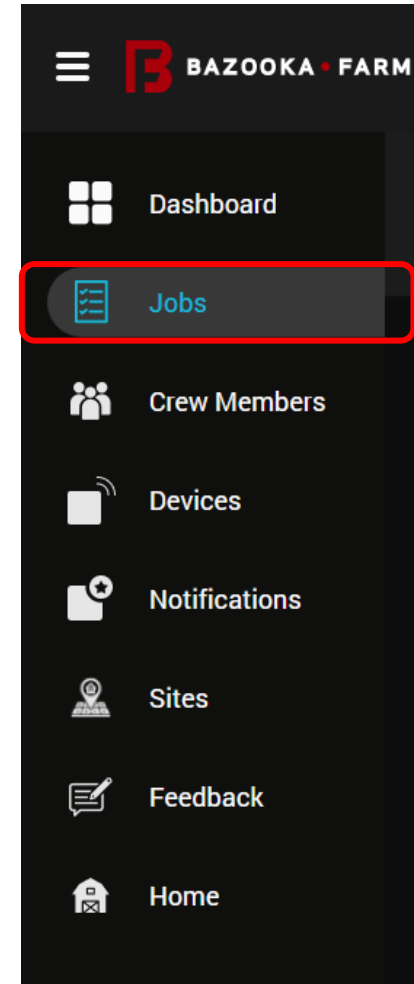
Adding a device to an account

- Enter the 6-digit pairing code from the top the of panel's Main Menu screen
- Enter a custom name for your pump
- Click "ADD DEVICE"
 - If the panel is already added to another account, you'll receive an error saying, "The device is already registered". The panel must be deleted from the other account before it can be added to yours.
- Your panel is now added to your list of devices.
- Now you need to add it to a Job.



Creating a Job

- A Job is a way to organize your pumps and your crews.
- If you only have a single crew and only a few pumps, you might only have one job that has all pumps and crew members.
- But if you have multiple crews that run different groups of pumps, creating separate jobs will help you to stay organized.
- To get started making a job, click on the "Jobs" tab.



Creating a Job

- Enter a name for this job or dashboard view
- Select the boxes on the left column of the devices available that you want to be shown on this job
- Choose the crew members on the right that you want to have access to this job
- Click "View job dashboard" to see the layout you've chosen
- Use the edit button to add members or units to the job later

ADD A JOB
Fill Out The Information Below To Set Up A New Job

Job Name

CHOOSE DEVICES **CHOOSE CREW**

bf-device-100104

bf-device-100105

bf-device-100193

Demo-engine-simula

Bazooka Demo Demo ε

Yashod Perera

* A Name Highlighted Yellow Indicates a Crew Leader


CREATE JOB

CANCEL

BAZOOKA FARMSTAR

JOBS

DEMO
TEST JOB
TEST JOB
DEMO PANEL

TEST JOB DELETE JOB 

DEVICES **CREW MEMBERS**

bf-device-100104 Bazooka Demo Demo account

bf-device-100105

Demo-engine-simulator

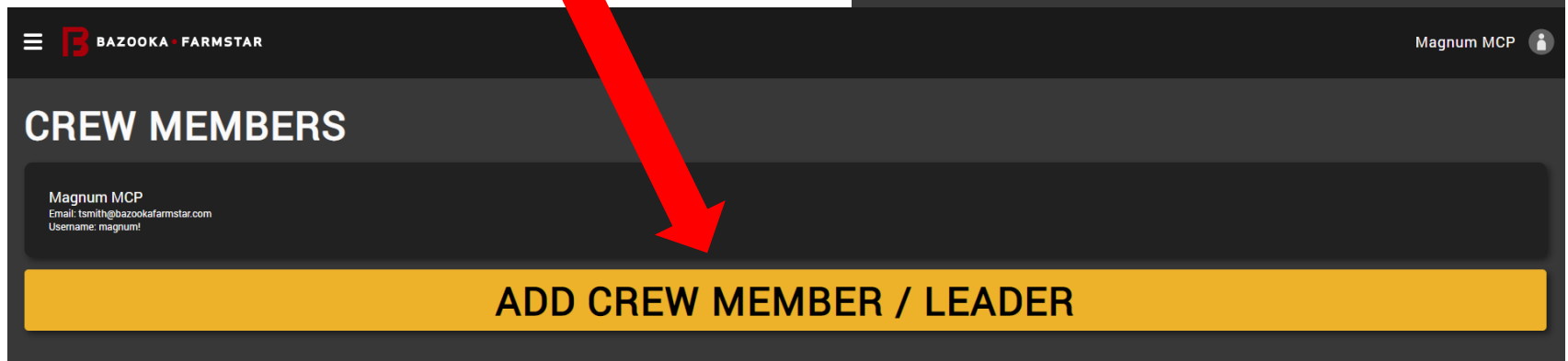
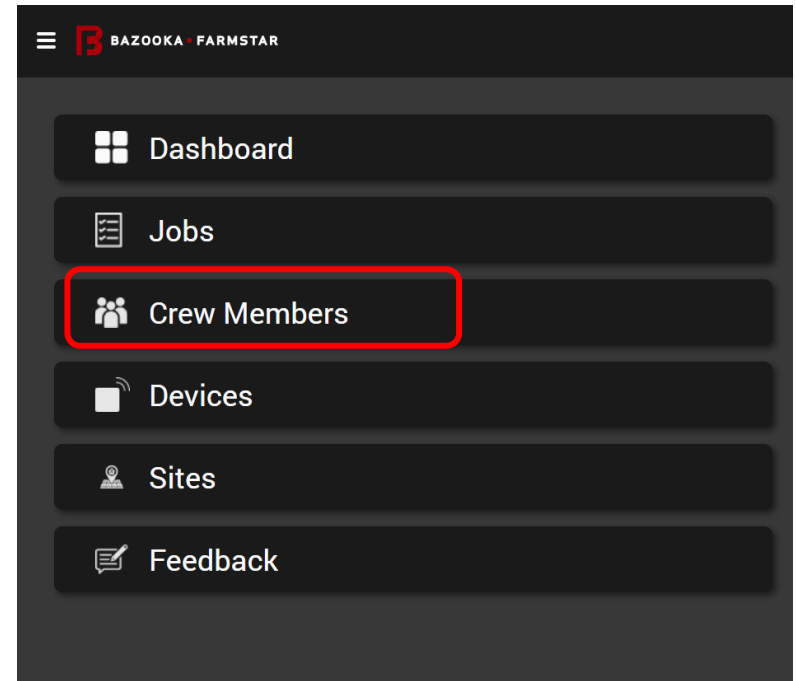
VIEW JOB DASHBOARD

ADD JOB

Edit feature

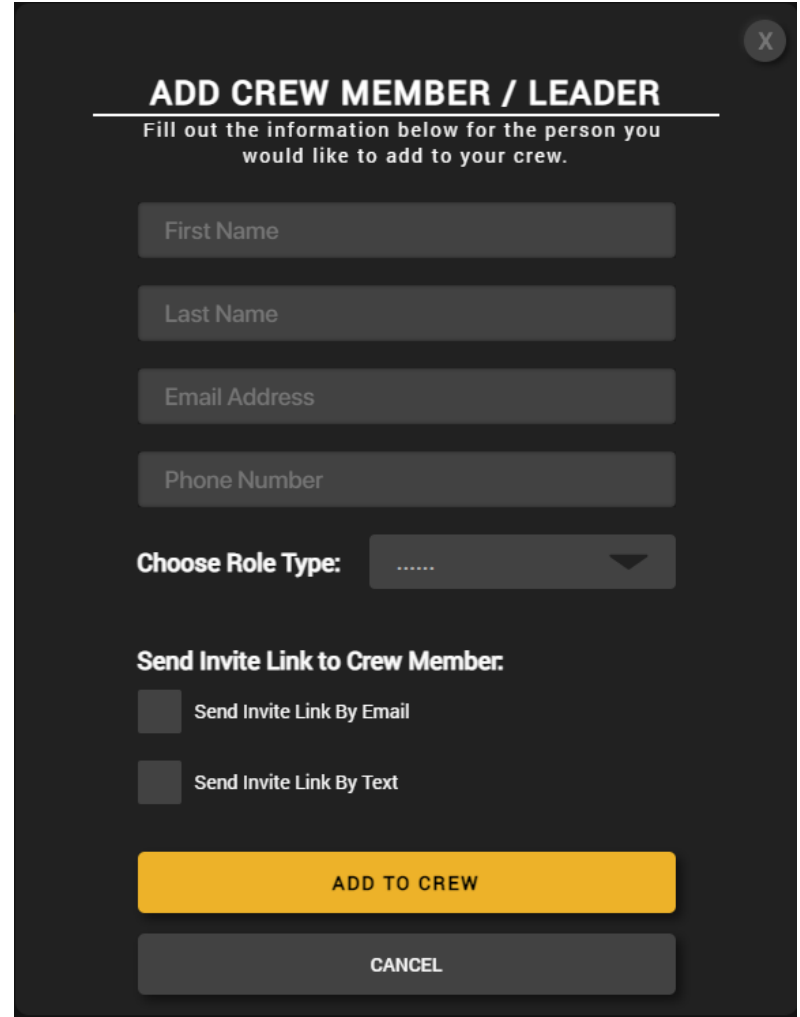
Adding a crew account

- Adding crew members creates accounts separate from your Owner account for others to use, to control your pumps and to interact with your Site Plans
- Click on “Crew Members”
- Select “ADD Crew Member / Leader”



Adding a crew account

- Enter in the information for your crew member
 - If your crew member doesn't have an email or phone number, just use your own. This information is only used for recovering lost passwords.
- Select the role type for this crew member
 - Crew Member (limited access)
 - Crew Leader (can modify jobs)
- Select "ADD TO CREW" for invite to be sent
- Once the recipient creates & submits their own credentials, they will then become a registered user within your account
- **PRO TIP:**
 - You can create one generic account for all crew members to share.



The screenshot shows a dark-themed mobile interface for adding a crew member. At the top, the title "ADD CREW MEMBER / LEADER" is displayed in white, with a close button (X) in the top right corner. Below the title, a subtitle reads: "Fill out the information below for the person you would like to add to your crew." The form contains several input fields: "First Name", "Last Name", "Email Address", and "Phone Number". Below these fields is a "Choose Role Type:" label followed by a dropdown menu showing ".....". Underneath, there is a section titled "Send Invite Link to Crew Member:" with two radio button options: "Send Invite Link By Email" and "Send Invite Link By Text". At the bottom of the form are two large buttons: a yellow "ADD TO CREW" button and a grey "CANCEL" button.

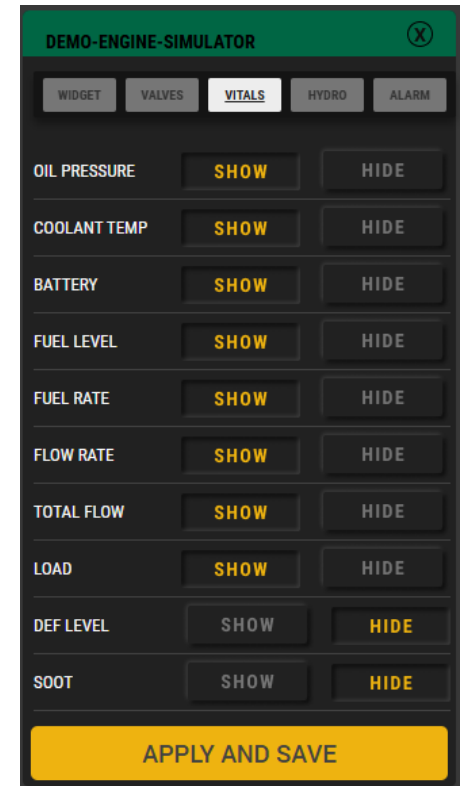
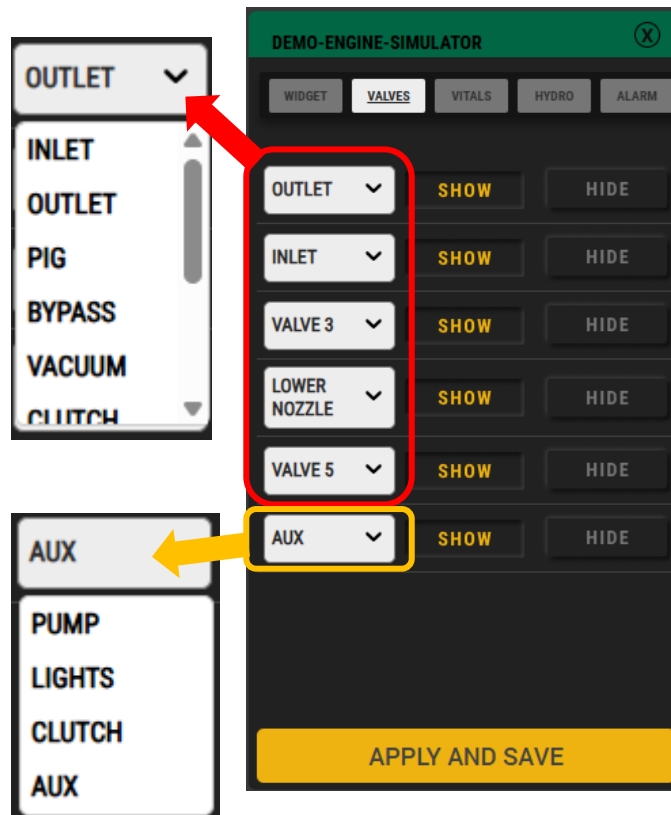
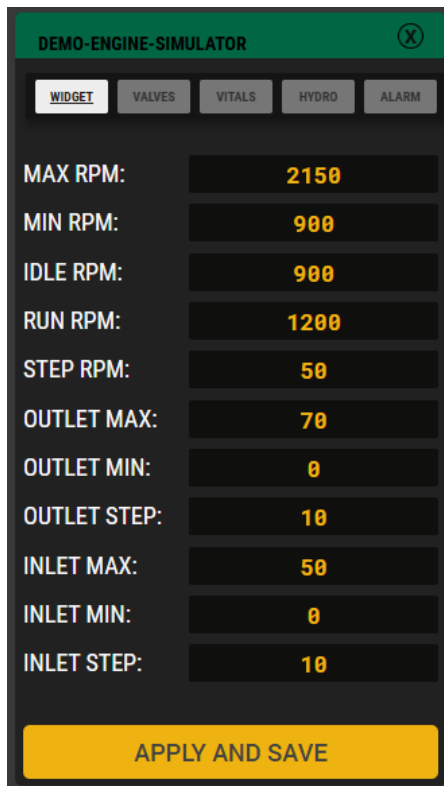
Customizing engine cards

- Customize your engine card by hitting the gears icon in top right corner of the engine card
- Make your adjustments, then select **Apply and Save** to store your custom settings
- The HYDRO tab allows you to hide or display the hydrostat page, as well as define its position next to the engine card—left or right side



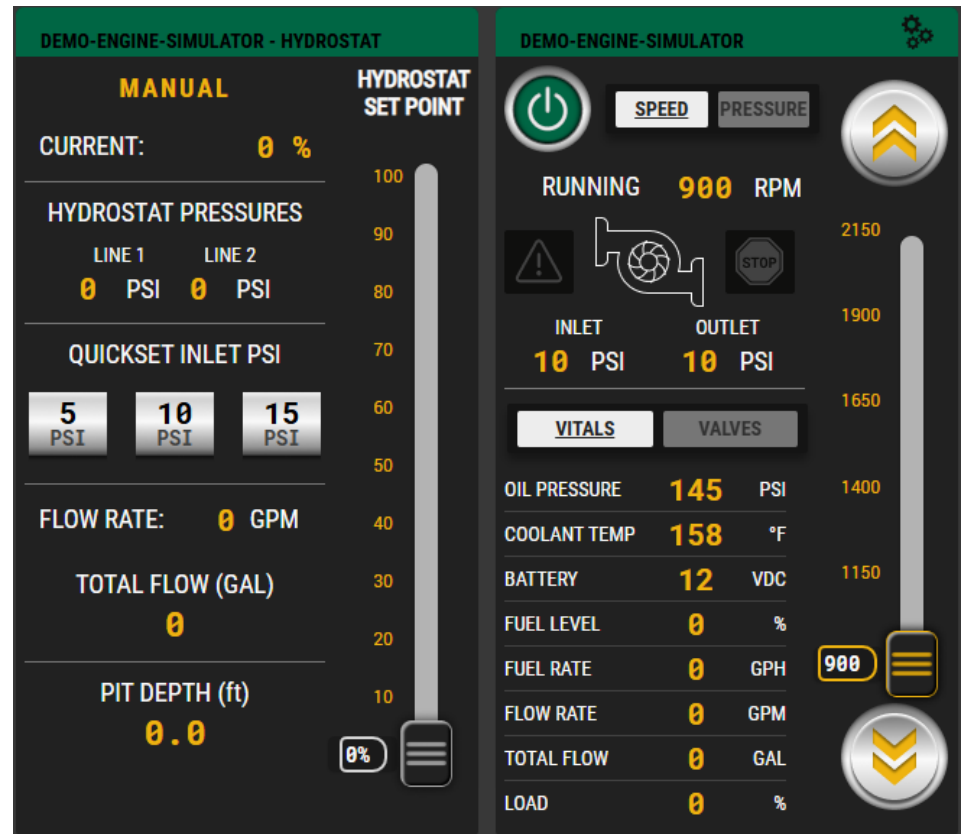
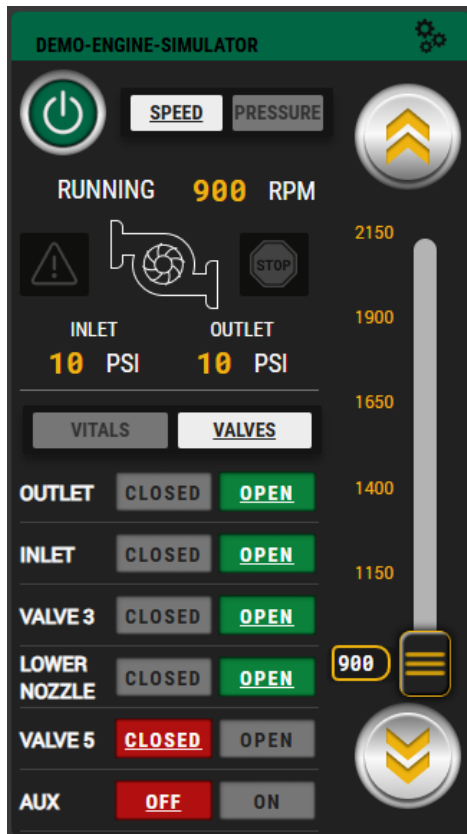
Customizing engine cards continued

- This widget page provides user input for operational limits, step sizes, and hotkey configurations, select each box to change from their default values
- The Valves page offers a selectable list of names and allows you to display or hide individual valves.
- The Vitals page lets you show or hide up to eight vitals from a list of ten available options on the engine card



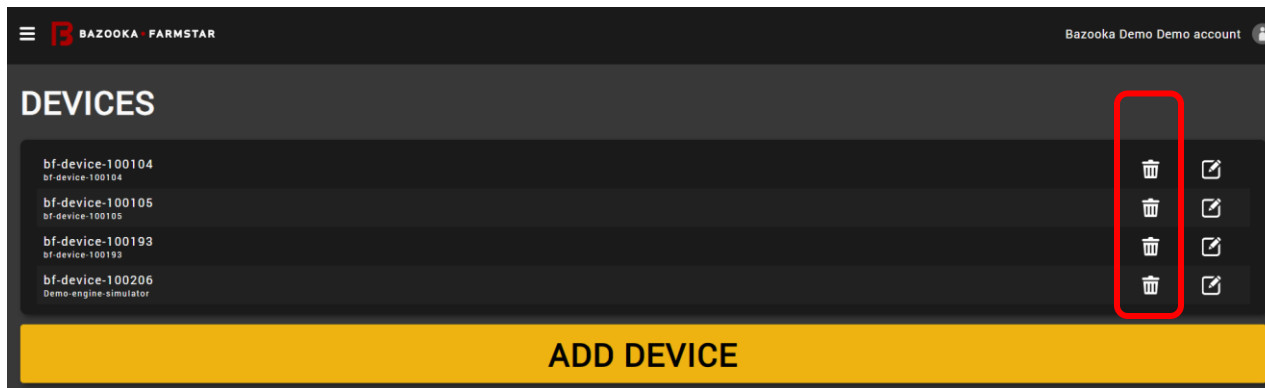
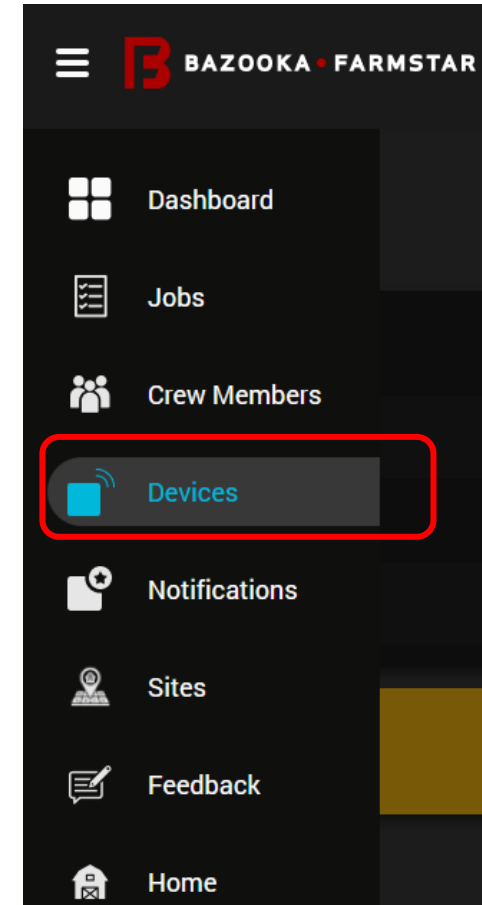
Testing

- Confirm valves are named correctly & open/close the correct valve on unit
- Test lights or clutch (if applicable) work as desired
- Start, throttle, and stop the engine
- Verify pressure sensors, pit depth, flow meter, & any other extras are set up to display correctly
- Adjust hydrostat slider to operate force feeder



Moving a device to another account

- To move a device to another account, you must first remove it from your account.
- Go to your devices within your Nexus .COM account
- Select the trash can icon next to the device you wish to remove
- This will ask you if you wish to remove, select “Remove Device” to complete this task
- Now the panel can be added to another account. Log out of this account by clicking your account name in the top right corner, and select “Logout”.
- Refer to the section “Adding a device to an account”



Troubleshooting



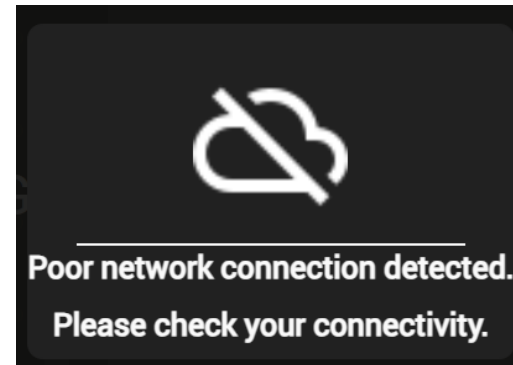
Chrome

- Any tablet or laptop with a cellular internet connection and a 10” or larger screen can be used
 - Smaller screens may have trouble with overlapping text and icons
 - You must manage your own cellular SIM and data plan for your tablet
- We recommend using Google Chrome as the web browser
- Ensure your device operating software is up to date
- Ensure your browser App is also up to date
- If your browser shows a double header, it definitely needs to be updated.



Troubleshooting

- If your tablet (*not the Nexus panel*) loses its internet connection, the website displays a small "Offline" icon in the title bar.
- If your tablet's service (*not the Nexus panel*) stays disconnected for 15 seconds, or you try to send a command while disconnected, a new screen will pop up that has a cloud with a slash through it and says "Poor network connection detected. Please check your connectivity."



Troubleshooting

- If the **panel** itself (not your tablet) loses its connection to the internet, it will show “Connecting” on the Nexus dashboard.
- As soon as your **panel** gets its internet connection back, it will IMMEDIATELY return to your pump dashboard. There's no need to refresh the page manually until it reconnects.



BAZOOKA FARMSTAR WARRANTY POLICY

This warranty document contains the sole explanation of any and all warranty coverage and is subject to the provisions expressed below.

Customer Responsibility

It is the customer's responsibility to maintain the equipment in accordance with the instructions provided in the operations manual.

If a failure in the product occurs, it is the customer's responsibility to cease operation until the proper repairs have taken place. *Damage which occurs from continued operation after a failure may not be covered by warranty.*

Limited Warranty Coverage

New manufactured equipment comes standard with a 1-year limited warranty, beginning at the date the equipment was invoiced to the original purchaser of use, or from the date the equipment was first put into use. We guarantee the manufactured product to be free of material defects or workmanship issues. Limited Warranty Coverage is only valid on registered equipment.

In the event a failure occurs during normal operational use, Bazooka Farmstar will replace, repair, or credit the product or part at our discretion. Labor costs for the dealer and/or customer to install or assemble the replacement will be determined by Bazooka Farmstar at the time the claim is submitted.

Bazooka Farmstar has the right to inspect the customer's equipment to determine if a defect in materials or workmanship exists, as well as the labor hours required, prior to repairs made by the dealer and/or customer.

Certain products sold by Bazooka Farmstar are covered under their original manufacturer's warranty. These include but are not limited to engines and pumps.

Our dealers do not have authority to access, evaluate, or administer warranty on behalf of Bazooka Farmstar.

We do not guarantee our products to meet local municipal, state, or national laws or regulations.

BAZOOKA FARMSTAR WARRANTY POLICY

This warranty does not cover used equipment or failures caused by:

- Accidents
- Alterations or modifications
- Abusive operation
- Improper repairs
- Misuse or neglected maintenance
- Use beyond original design intention (as specified in the Operation's Manual)
- Unapproved attachments or accessories
- Natural wear and tear

Submitting a Claim

Contact your Account Manager to begin the warranty process. **To be considered for approval, claims on registered equipment must be submitted within 30 days of the date the issue occurred.**

If you need replacement parts to repair the failure, your Account Manager will ship them out as soon as possible. After your replacement parts have shipped, you will receive an invoice with 60-day terms*.

If your Account Manager informs you that parts need to be returned as part of your warranty evaluation, a Return Material Authorization (RMA)** will be sent to you and you will have 30 days to return the items.

Upon receipt of the failed replacement parts, a warranty evaluation will be performed to determine a disposition. If approved, a credit will be issued in full.

Bazooka Farmstar will send your approval or denial via email for your records.

** We understand that evaluation, especially when involving a third party, may extend past 60 days. However, if the claim is in process and the items were returned by the expected return date on the RMA, no finance charges will be assessed.*

**This change is only applicable to warranty orders that require parts to be shipped when warranty coverage is not clearly approved, or the problem is not easily identified. Manufactured products containing material defects or workmanship issues, or instances where Bazooka Farmstar is undeniably at fault for the problem, will continue to be processed with no additional charges.*

***Issuance of an RMA does not guarantee credit or approval of warranty coverage.*

BAZOOKA FARMSTAR CONTACT INFO

ARE YOU READY TO DEDICATE YOURSELF
TO GREATNESS?

Phone: (319) 653-5080 | (800) 775-7448

Office Hours: 8:00 a.m. – 5:00 p.m. Monday-Friday

Loading/Unloading Hours: 8:00 a.m. – 4:00 p.m. Monday-Friday

Location: 800 E. 7th Street Washington, IA 52353

